

TERMS OF TRADE

General

1. These terms of trade apply to all transactions between the Customer and HIGH GROUND ELECTRICAL ("**HGE**") relating to the provision of Goods and Services, including all quotations, contracts and variations. These terms of trade take precedence over terms of trade contained in any document of the Customer or elsewhere.
2. The variation or waiver of a provision of these terms or a party's consent to a departure from a provision by another party is ineffective unless in writing signed by the parties.
3. **HGE** may amend any details in a Quote by notice in writing to the Customer for legitimate business, or legal or regulatory compliance reasons. Such amended details supersede any relevant prior detail in dealings between the parties.

Quotes

4. **HGE** may provide the Customer with a Quote. Any Quote issued by **HGE** is valid for 30 days from the date of issue.
5. Quotes are based upon the cost of materials available at the time of preparation of the Quote and assume the timely supply by the Customer of necessary material and instructions to **HGE**.
6. Following provision of a Quote to the Customer, **HGE** is not obliged to commence work until the Quote has been accepted by the Customer by completing an Order form and returning the form to **HGE**.
7. **HGE** reserves the right to amend any Quote before the Order has been completed to take into account any rise or fall in the cost of completing the Order. **HGE** will notify the Customer of any amendment as soon as practicable, at which point the amended Quote will be the estimate or Quote for the purposes of these terms of trade.
8. An indication in a Quote of the time frame for the provision of the Goods or Services is an estimate only and is not a fixed time frame. Subject to any obligations in respect of consumer guarantees under the Australian Consumer Law, this estimate is not binding upon **HGE**.

Orders

9. Every Order by the Customer for the provision of Goods or Services must be submitted in writing on **HGE's** standard Order form (unless otherwise agreed).
10. An Order will not be placed by the Customer unless the Order clearly identifies the Goods or Services ordered and **HGE's** Quote.
11. Orders must be signed by an authorised representative of the Customer and must specify the required date of delivery.
12. Placement of an Order by the Customer signifies acceptance by the Customer of these terms of trade and the most recent Quote.
13. In Order to protect **HGE's** legitimate business, **HGE** may in its absolute discretion refuse to provide Goods or Services where:
 - (a) Goods are unavailable for reasons beyond **HGE's** control;
 - (b) credit limits (where applicable) cannot be agreed upon or have been exceeded; or
 - (c) payment for Goods or Services previously provided to the Customer or any related corporation of the Customer or to any other party who is, in the reasonable opinion of **HGE**, associated with the Customer under the same or another supply contract, has not been received by **HGE**.
14. An Order cannot be cancelled without the prior written consent of **HGE**. Where an Order is cancelled, the Customer indemnifies **HGE** against any Losses incurred by **HGE** as a result of the

cancellation, including, but not limited to loss of profit from other orders foregone as a result of the scheduling of the Order which is subsequently cancelled.

Variations

15. The Customer may request that its Order be varied by providing a request in writing to **HGE**. A request for a variation must be agreed to in writing by **HGE** in order to have effect.
16. If the Customer wishes to vary its requirements after a Quote has been prepared or after the placement of an Order, **HGE** reserves the right to vary the Quote to include any additional charge in respect of any extra costs incurred or additional work carried out due to the variation, in accordance with its then current charge rates. A revised Quote issued by **HGE** in respect of the requested variation supersedes the original Quote. If the revised Quote only specifies additional work, the Quote for that additional work will be in addition to the immediately preceding Quote for the Goods and/or Services.
17. **HGE** has an automatic extension of time for the provision of the Goods or Services equal to the delay caused by the variation.
18. Unless otherwise agreed by the parties, **HGE** may in its absolute discretion, issue an invoice to the Customer in any one or more of the following ways:
 - (a) prior to commencing the provision of the Goods or Services, for an amount equal to the Quote and additional charges where **HGE** has not previously carried out work for the Customer or where **HGE** chooses to do so;
 - (b) at the end of each week before the Order is completed, **HGE** may issue one or more invoices for a proportion or the whole of the amount of the Quote (the proportion to be calculated at **HGE's** discretion either for work done to that point, work in the future or both) and require that proportion of the Quote be paid in advance of any further Goods or Services being provided; or
 - (c) upon completion of the provision of the Goods or Services or any time thereafter, for an amount equal to the Quote or the balance of the Quote outstanding, any additional charges and any amount not previously invoiced, or if no Quote was provided, for an amount representing **HGE's** charge for the work performed in completing the Order and for any additional charges.
19. The amount payable in an invoice is as per the Quote and any additional charges.
20. The Customer must pay an invoice issued by **HGE** to **HGE** within 14 days of a valid tax invoice being issued to the Customer.
21. If any invoice is due but unpaid, **HGE** may withhold the provision of any further Goods or Services until overdue amounts are paid in full.
22. **HGE** may in its complete discretion apply any payment received from the Customer to any amount owing by the Customer to **HGE**.
23. The Customer is not entitled to retain any money owing to **HGE** notwithstanding any default or alleged default by **HGE** of these terms of trade, including (but not limited to) the supply of allegedly faulty or defective Goods, provision of Services to an inadequate standard or a delay in the provision of Goods or Services. Nothing in this clause affects the Customer's rights for any alleged failure of a guarantee under the Australian Consumer Law.
24. The Customer is to pay **HGE** on demand interest at the rate of 10% per annum on all overdue amounts owed by the Customer to **HGE**, calculated daily.

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25. All costs and expenses associated with collecting overdue amounts, including (but not limited to) legal fees and internal costs and expenses of **HGE**, are to be paid by the Customer as a debt due and payable under the terms of trade.
26. The Customer and **HGE** agree to comply with their obligations in relation to Goods and Services Tax ("GST") under the A New Tax System (Goods and Services Tax) Act 1999 (Cth) and any other applicable legislation governing GST.

Additional charges

27. **HGE** may require the Customer to pay additional charges in respect of costs incurred by **HGE** as a result of reliance on inadequate or incorrect information or material provided by the Customer or information or material supplied later than required by **HGE** in order for it to provide the Goods or Services within the specified time frame (if any).
28. The imposition of additional charges may also occur as a result of cancellation by the Customer of an Order where cancellation results in loss of **HGE**, storage costs for Goods not collected from **HGE** within 2 weeks of the date on which the Goods are manufactured, fabricated, created or formed at the rate set out in the Quote, photocopying, communication costs, couriers, packing and handling, Government or council taxes or charges, additional work required by the Customer or any other occurrence which causes **HGE** to incur costs in respect of the Customer's Order additional to the quoted cost.

Acceptance of Goods

29. If the Customer fails to advise **HGE** in writing of any fault in Goods or failure of Goods to accord with the Customer's Order within 48 hours of delivery, the Customer is deemed to have accepted the Goods and to have accepted that the Goods are not faulty and accord with the Customer's Order. Nothing in this clause affects the Customer's rights for any alleged failure of a guarantee under the Australian Consumer Law.

Defects liability

- 29A. **HGE** warrants that the Services will be carried out with due care and skill by appropriately licensed persons, and that the Services and any Goods supplied by **HGE** will comply with the Quote and with the laws and Australian Standards (including AS/NZS 3000) that apply at the time the work is carried out. **HGE** will issue any notice or electrical safety certificate required by law for the Services.
- 29B. If the Customer notifies **HGE** of a Defect during the Defects Liability Period, **HGE** will rectify the Defect at its own cost (including labour, materials and travel) within a reasonable time. **HGE** may rectify the Defect by repairing or replacing the affected Goods or by supplying the affected Services again. Rectification work is covered by this clause for the remainder of the Defects Liability Period or for 3 months after the rectification is completed, whichever ends later. Clause 29 does not limit the Customer's rights under this clause.
- 29C. Goods supplied by **HGE** may also carry a manufacturer's warranty. **HGE** will pass the benefit of any manufacturer's warranty to the Customer to the extent it is able to. After the Defects Liability Period ends, **HGE** will on request assist the Customer to make a claim under a manufacturer's warranty, and may charge for its attendance and labour at its then current rates.

- 29D. To make a claim under clause 29B the Customer must:
- notify **HGE** in writing, using the contact details in clause 29H, as soon as reasonably practicable after becoming aware of the Defect and before the Defects Liability Period ends, describing the Defect and including photographs where practicable;
 - give **HGE** reasonable access to the site during business hours to inspect and rectify the Defect; and
 - not allow any other person to repair or alter the affected work until **HGE** has had a reasonable opportunity to inspect and rectify it, except to the extent urgently necessary to make the installation safe.
- 29E. **HGE** will inspect a notified Defect within 5 business days of receiving the Customer's notice, and will give priority to any Defect that presents a risk to safety.
- 29F. Clause 29B does not apply to a fault to the extent it is caused by:
- any part of the existing electrical installation that **HGE** did not supply, install or alter, including any pre-existing fault or non-compliance;
 - Goods, materials or equipment supplied by the Customer or by any person other than **HGE**;
 - work, repair, alteration or interference by any person other than **HGE**, other than as permitted by clause 29D(c);
 - misuse, overloading, accidental damage, neglect, or use contrary to the manufacturer's instructions or to instructions given by **HGE**;
 - fair wear and tear, or the normal end of life of consumable items such as lamps, batteries and fuses;
 - events beyond **HGE's** reasonable control, including faults or surges in the network supply, lightning, storm, fire, water ingress and vermin; or
 - a design, specification or instruction of the Customer which **HGE** advised against in writing.
- 29G. If **HGE** attends and reasonably determines that the fault is not a Defect, **HGE** may charge for its attendance at its then current rates. **HGE** will tell the Customer the cost of any chargeable rectification work before carrying it out.
- 29H. The warranty in clauses 29A to 29G is given by High Ground Electrical (ABN 52 656 106 053, EC 15028) of 14 Jillman Way, Ferndale WA 6148, telephone 0424 185 820, email Joshua@highgroundelectrical.com.au. Claims are to be sent to that address or email. The Customer bears the cost of making a claim, but **HGE** will reimburse the Customer's reasonable expenses of making a valid claim on receipt of a written request with evidence of those expenses. The benefits of this warranty are in addition to any other rights and remedies the Customer has under a law in relation to the Goods or Services. Where the Customer is a consumer under the Australian Consumer Law, the following statement applies:

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:

- to cancel your service contract with us; and
- to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is

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not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.

Title and risk

30. Risk in Goods passes to the Customer immediately upon delivery.
31. Property in Goods supplied to the Customer pursuant to these terms of trade does not pass to the Customer until all money (including money owing in respect of other transactions between **HGE** and the Customer) due and payable to **HGE** by the Customer have been fully paid.
32. Where Goods are supplied by **HGE** to the Customer without payment in full of all moneys payable in respect of the Goods and any Services provided by **HGE** in respect of those Goods, the Customer:
 - (a) is a bailee of the Goods until property in them passes to the Customer;
 - (b) irrevocably appoints **HGE** its attorney to do all acts and things necessary to ensure the retention of title to Goods including the registration of any security interest in favour of **HGE** with respect to the Goods under applicable law;
 - (c) must be able upon demand by **HGE** to separate and identify as belonging to **HGE** Goods supplied by **HGE** from other Goods which are held by the Customer;
 - (d) must not allow any person to have or acquire any security interest in the Goods;
 - (e) agrees that **HGE** may repossess the Goods if payment is not made within 14 days (or such longer time as **HGE** may, in its complete discretion, approve in writing) of the supply of the Goods; and
 - (f) the Customer grants an irrevocable licence to **HGE** or its agent to enter the Customer's premises in order to recover possession of Goods pursuant to this clause. The Customer indemnifies **HGE** in respect of any damage to property or personal injury which occurs as a result of **HGE** entering the Customer's premises.
33. Where Goods are supplied by **HGE** to the Customer without payment in full of all moneys payable in respect of the Goods and any Services provided by **HGE** in respect of those Goods, and the Customer makes a new object from the Goods, whether finished or not, or the Customer mixes the Goods with other Goods or the Goods become part of other Goods ("new Goods"), the Customer agrees with **HGE** that the ownership of the new Goods immediately passes to **HGE**. The Customer will hold the new Goods on trust for **HGE** until payment of all sums owing to **HGE** whether under these terms of trade or any other contract have been made and **HGE** may require the Customer to store the new Goods in a manner that clearly shows the ownership of **HGE**.
34. For the avoidance of doubt, under clause 33, the ownership of the new Goods passes to **HGE** at the beginning of the operation or event by which the Goods are converted into, are mixed with or become part of other Goods.
35. Notwithstanding clause 32 the Customer may transfer, sell or dispose of Goods, including new Goods, to a third party in the ordinary course of business provided that:
 - (a) where the Customer is paid by a third party in respect of Goods including new Goods, the Customer holds the whole of the proceeds of sale less any GST on trust for **HGE** — in a separate account — until all amounts owned by the Customer to **HGE** have been paid; or
 - (b) where the Customer is not paid by a third party, the Customer agrees to assign all of its rights against the third party to **HGE** upon **HGE** giving the Customer notice in writing to that effect and for the purpose of giving effect to that assignment the Customer irrevocably appoints **HGE** as its attorney.
36. Where Goods are supplied by **HGE** to the Customer without payment in full of all moneys payable in respect of the Goods and any Services provided by **HGE** in respect of those Goods, the Customer acknowledge that **HGE** has a right to register and perfect a personal property security interest. The Customer agrees to sign any documents and provide all assistance and information to **HGE** required to facilitate the registration and maintenance of such a personal property security interest under PPS Law.
37. The Customer acknowledges and agrees that the supplier may:
 - (a) register its interest in any Goods supplied to the Customer but not paid in full under the Personal Property Securities Act 2009 (Cth); and
 - (b) give notice to the Customer requiring the Customer to do anything (including amending these terms of trade or execute any new terms and conditions) that in **HGE's** opinion is necessary, to the maximum possible extent, to enable or that would enable **HGE's** security position to be improved without adversely affecting the Customer. The Customer must comply with the requirements of that notice within the time specified in the notice. If, having completed everything reasonably practicable as required under this clause, in **HGE's** opinion **HGE's** security position or obligations under or in connection with these terms of trade have been or will be materially adversely affected, **HGE** may by further notice to the Customer cancel these terms of trade, in which case the Customer must pay to **HGE** any money owed to **HGE** by the Customer immediately.
- 38A. The Customer undertakes to ensure that **HGE's** security position, rights and obligations are not adversely affected by the Personal Property Securities Act 2009 (Cth).
39. The Customer warrants that it owns all intellectual property rights pertaining to its Order for Goods or Services or has a licence to authorise **HGE** to reproduce or use all copyright works or other materials the subject of intellectual property rights supplied by the Customer to **HGE** for the purposes of the Order. Further, the Customer indemnifies and agrees to keep indemnified **HGE** against all losses incurred by **HGE** in relation to or in any way directly or indirectly connected with any breach of any other intellectual property rights in relation to any material supplied by the Customer.
40. Unless specifically agreed in writing between **HGE** and the Customer, all intellectual property rights in any works created by **HGE** on behalf of the Customer vest in and remain the property of **HGE**.
41. Subject to payment of all invoices due in respect of the Goods or Services, **HGE** grants to the Customer a perpetual, non-exclusive licence to use the works created or produced by **HGE** in connection with the provision of Goods or Services under these terms of trade for the purposes contemplated by the Order.

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Agency and assignment

42. The Customer agrees that **HGE** may at any time appoint or engage an agent to perform an obligation of **HGE** arising out of or pursuant to these terms of trade.
43. **HGE** has the right to assign and transfer to any person all or any of its title, estate, interest, benefit, rights, duties and obligations arising in, under or from these terms of trade provided that the assignee agrees to assume any duties and obligations of **HGE** owed to the Customer under these terms of trade.
44. The Customer is not to assign, or purport to assign, any of its obligations or rights under these Terms of trade without the prior written consent of **HGE**.

Default by Customer

45. Each of the following occurrences constitutes an event of default:
- (a) the Customer breaches or is alleged to have breached these terms of trade for any reason (including, but not limited to, defaulting on any payment due under these terms of trade) and fails to remedy that breach within 14 days of being given notice by **HGE** to do so;
 - (b) the Customer, being a natural person, commits an act of bankruptcy;
 - (c) the Customer, being a corporation, is subject to:
 - (i) a petition being presented, an Order being made or a meeting being called to consider a resolution for the Customer to be wound up, deregistered or dissolved;
 - (ii) a receiver, receiver and manager or an administrator under Pt 5.3A of the Corporations Act 2001 (Cth) being appointed to all or any part of the Customer's property and undertaking;
 - (iii) the entering of a scheme of arrangement (other than for the purpose of restructuring); and
 - (iv) any assignment for the benefit of creditors;
 - (d) the Customer purports to assign its rights under these terms of trade without **HGE's** prior written consent; and
 - (e) the Customer ceases or threatens to cease conduct of its business in the normal manner.
46. Where an event of default occurs, except where payment in full has been received by **HGE**, **HGE** may:
- (a) terminate these terms of trade;
 - (b) terminate any or all orders and credit arrangements (if any) with the Customer;
 - (c) refuse to deliver Goods or provide further Services;
 - (d) pursuant to clause 32, repossess and re-sell any Goods delivered to the Customer, the payment for which has not been received; or
 - (e) retain (where applicable) all money paid on account of Goods or Services or otherwise.
47. In addition to any action permitted to be taken by **HGE** under clause 46, on the occurrence of an event of default all invoices will become immediately due and payable.

Termination

48. In addition to the express rights of termination provided in these terms of trade, a party may terminate these terms of trade by giving 30 days written notice to the other party.

Exclusions and limitation of liability

49. Nothing in these terms of trade excludes, restricts or modifies any guarantee, right or remedy the Customer has under the Australian

Consumer Law or any other law that cannot lawfully be excluded, restricted or modified. Clauses 50 to 56 apply subject to this clause. To the extent permitted by law, all terms, conditions and warranties that are not expressly set out in these terms of trade are excluded.

50. Information, specifications and samples provided by **HGE** in relation to the Goods or Services are approximations only. Subject to clause 49, small deviations or slight variations from them which do not affect the safety, compliance or performance of the Goods or Services will not entitle the Customer to reject the Goods or to make a claim in respect of them.
51. **HGE** will use reasonable endeavours to provide the Goods and Services within any time frame stated in a Quote. Subject to clause 49, **HGE** is not liable for Loss caused by a delay to the extent the delay results from circumstances beyond **HGE's** reasonable control (including those described in clause 58), the acts or omissions of the Customer or the Customer's other contractors, restricted access to the site, or delay by a network operator or supply authority.
52. Any advice, recommendation or information given by **HGE** in relation to Goods or Services is given in good faith on the basis of the information provided by the Customer and the site conditions reasonably apparent to **HGE** at the time. Subject to clause 49, **HGE** is not liable for Loss arising from the Customer's reliance on that advice to the extent that:
- (a) information provided by the Customer was inaccurate or incomplete;
 - (b) the advice was given without a site inspection and was identified as preliminary or indicative; or
 - (c) the Customer used the advice for a purpose that was not made known to **HGE**.
53. Subject to clause 49 and to the extent permitted by law:
- (a) neither party is liable to the other for loss of profit, loss of revenue, loss of business or opportunity, loss of data, or any indirect or consequential loss, arising out of or in connection with the Goods, the Services or these terms of trade. This paragraph does not affect any amount payable by the Customer under clause 14;
 - (b) **HGE's** total liability to the Customer arising out of or in connection with an Order, whether in contract, tort (including negligence), under statute or otherwise, is limited to the greater of the price payable under that Order and the amount **HGE** is entitled to recover under its insurance policies in respect of that liability; and
 - (c) this clause does not limit liability for personal injury or death, or for fraud or wilful misconduct.
54. Where the Goods or Services are of a kind ordinarily acquired for personal, domestic or household use or consumption, clause 55 does not apply and **HGE's** liability for a failure to comply with a guarantee under the Australian Consumer Law is not limited by these terms of trade.

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55. Unless it is not fair or reasonable for **HGE** to rely on this clause, where the Customer is a consumer under the Australian Consumer Law and the Goods or Services are not of a kind ordinarily acquired for personal, domestic or household use or consumption, **HGE's** liability for a failure to comply with a guarantee under the Australian Consumer Law (other than a guarantee under section 51, 52 or 53 of that law) is limited, at **HGE's** option, to:

- (a) in the case of Goods, replacing the Goods or supplying equivalent Goods, repairing the Goods, or paying the cost of replacing or repairing the Goods; and
- (b) in the case of Services, supplying the Services again or paying the cost of having the Services supplied again.

Indemnity

56. The Customer indemnifies **HGE** against Loss that **HGE** incurs as a result of a claim made by a third party, to the extent the Loss is caused by:

- (a) a breach of these terms of trade by the Customer;
- (b) a negligent or unlawful act or omission of the Customer or of the Customer's employees, agents or other contractors; or
- (c) inaccurate information, or defective materials or equipment, supplied by the Customer.

HGE must take reasonable steps to mitigate its Loss, and the Customer's liability under this clause is reduced to the extent that **HGE** or its employees or agents caused or contributed to the Loss. This clause remains in force after the termination of these terms of trade.

Force majeure

57. If circumstances beyond **HGE's** control prevent or hinder its provision of the Goods or Services, **HGE** is free from any obligation to provide the Goods or Services while those circumstances continue. **HGE** may elect to terminate this agreement or keep the agreement on foot until such circumstances have ceased.

58. Circumstances beyond **HGE's** control include, but are not limited to, unavailability of materials or components, strikes, lockouts, riots, natural disasters, pandemic, fire, war, acts of God, Government decrees, proclamations or orders, transport difficulties and failures or malfunctions of computers or other information technology systems.

Dispute resolution

59. If a dispute arises between the Customer and **HGE**, the following procedure applies:

- (a) A party may give another party a notice of the dispute and the dispute must be dealt with in accordance with the procedure set out in this clause.
- (b) A party must not commence legal proceedings (except proceedings seeking interlocutory relief) in respect of a dispute unless the dispute has been referred for resolution in accordance with this clause.
- (c) A party must not oppose any application for a stay of any legal proceedings that may be issued in respect of a dispute pending the completion or termination of the procedure set out in this clause.

60. If a dispute is notified, the dispute must immediately be referred to the parties' respective senior management. Those representatives must endeavour to resolve the dispute as soon as possible and in any event within 5 business days (or other period as agreed).

61. Unless otherwise agreed by the parties, any dispute that cannot be settled by negotiation between the parties or their representatives the parties expressly agree to endeavour to settle the dispute by mediation administered by the Australian Commercial Disputes Centre (**ACDC**) before having recourse to arbitration or litigation. The mediation must be conducted in accordance with the ACDC Guidelines for Commercial Mediation which are operating at the time the matter is referred to ACDC. The guidelines set out the procedures to be adopted, the process of selection of the mediator and the costs involved. The terms of the guidelines are incorporated into these Terms of trade. This clause survives termination of these terms of trade.

62. Notwithstanding the existence of a dispute (including the referral of the dispute to mediation), each party must continue to perform its obligations under these terms of trade.

63. The parties must hold confidential, unless otherwise required by law or at the direction of a court of competent jurisdiction, all information relating to the subject matter of the dispute that is disclosed during or for the purposes of dispute resolution. The parties acknowledge that the purpose of any exchange of information or documents or the making of any offer of settlement pursuant to this procedure is to attempt to settle the dispute between the parties. No party may use any information or documents obtained through the dispute resolution process for any purpose other than an attempt to settle the dispute between the parties.

Other matters

64. These terms of trade are governed by the laws of the state where **HGE's** registered office is situated and each party irrevocably submits to the non-exclusive jurisdiction of the courts of such state.

65. These terms of trade and any quotes and written variations agreed to in writing by **HGE** represent the whole agreement between the parties relating to the subject matter of these terms.

66. These terms of trade supersede all oral and written negotiations and communications by and on behalf of either of the parties.

67. In entering into these terms of trade, the Customer has not relied on any warranty, representation or statement, whether oral or written, made by **HGE** or any of its employees or agents relating to or in connection with the subject matter of these terms of trade.

68. If any provision of these terms of trade at any time is or becomes void, voidable or unenforceable, the remaining provisions will continue to have full force and effect.

69. A party's failure or delay to exercise a power or right does not operate as a waiver of that power or right.

70. A notice or other communication required or permitted to be given by one party to another must be in writing to the address shown on a Quote (or as varied pursuant to this clause) and delivered personally, sent by pre-paid mail to the address of the addressee specified in the relevant Quote; sent by facsimile transmission to the facsimile number of the addressee specified in the relevant Quote, with acknowledgment of receipt from the facsimile machine of the addressee or sent by e-mail to the e-mail address of the addressee specified in the relevant Quote with acknowledgement of delivery.

71. A notice or other communication is taken to have been given (unless otherwise proved) if mailed, on the second business day after posting; or if sent by facsimile or e-mail before 4pm one

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business day at the place of receipt, on the day it is sent and otherwise on the next business day at the place of receipt.

72. A party may only change its postal or email address or fax number for service by giving notice of that change in writing to the other party.

Interpretation

73. In these terms of trade:

Additional charge means:

- (a) fees or charges for additional work performed at the Customer's request or reasonably required as a result of the Customer's conduct, calculated in accordance with **HGE's** then current prices; and/or
- (b) expenses incurred by **HGE**, at the Customer's request or reasonably required as a result of the Customer's conduct.

Australian Consumer Law means Schedule 2 to the Competition and Consumer Act 2010 (Cth), as it applies as a law of the Commonwealth and of Western Australia.

Business day means a day that is not a Saturday, Sunday or public holiday in the place where the Services are principally being carried out or the Goods provided.

Customer means the person identified on a Quote or Order as the Customer and includes the Customer's agents and permitted assigns.

Defect means a failure of the Services, or of Goods supplied by **HGE**, to comply with clause 29A, other than a fault excluded by clause 29F.

Defects Liability Period means the period of 12 months starting on the date **HGE** completes the Services under the relevant Order (or, where Goods are supplied without Services, the date the Goods are delivered), or any longer period stated in the Quote.

Goods means any Goods supplied by **HGE** including those supplied in the course of providing Services.

HGE means High Ground Electrical the supplier of Goods or Services on the Quote and includes **HGE's** agents and permitted assigns.

Intellectual property rights means intellectual property rights at any time protected by statute or common law, including copyright, trade marks, patents and registered designs.

Loss includes, but is not limited to, costs (including, but not limited to, party to party legal costs and **HGE's** legal costs), expenses, lost profits, award of damages, personal injury and property damage.

Order means a purchase Order for Goods or Services placed by a Customer in response to a Quote and as varied in writing from time to time by the parties.

PPS Law means:

- (a) the Personal Property Security Act 2009 (Cth) (PPS Act) and any regulation made at any time under the PPS Act (each as amended from time to time); and
- (b) any amendment made at any time to any other legislation as a consequence of a PPS Law.

Quote means a written description of the Goods or Services to be provided, an estimate of **HGE's** charges for the performance of the required work and an estimate of the time frame for the performance of the work.

Services means the Services to be provided by **HGE** to the Customer in accordance with a Quote and these terms of trade.

74. In these terms of trade, unless the context otherwise requires:

- (a) a reference to writing includes email and other communication established through **HGE's** website (if any);
- (b) the singular includes the plural and vice versa;
- (c) a reference to a clause is a reference to a clause of these terms of trade;
- (d) a reference to a party to these terms of trade or any other document or arrangement includes that party's executors, administrators, successors and permitted assigns;
- (e) where an expression is defined, another part of speech or grammatical form of that expression has a corresponding meaning;
- (f) headings are for ease of reference only and do not affect the meaning or interpretation of these terms of trade;
- (g) if the date on which any act, matter or thing is to be done falls on a day which is not a business day, that act, matter or thing:
 - (i) if it involves a payment other than a payment which is due on demand must be done on the preceding business day; and
 - (ii) in all other cases, must be done on the next business day.